

Logic Breakdown

System-Only Processes (22)

1. Auto-release locked seats

Automatically releases seats after a timeout if checkout is not completed, preventing seat hoarding.

2. Concurrency resolution

Resolves race conditions when multiple users attempt to book the same seat simultaneously.

3. Inventory synchronization

Keeps cached seat availability aligned with the primary database to prevent stale data.

4. Dynamic pricing adjustment

Updates ticket prices based on demand and predefined pricing rules.

5. Tax calculation

Automatically applies region-specific taxes during checkout.

6. Payment retry logic

Retries failed transactions safely without causing duplicate charges.

7. Email generation

Generates booking confirmations, tickets, and cancellation emails automatically.

8. SMS OTP generation

Generates and sends one-time passwords for authentication and verification.

9. Fraud detection execution

Continuously evaluates transactions and behavior to detect suspicious activity.

10. Report generation

Produces sales, booking, and performance reports on a scheduled basis.

11. Session cleanup

Terminates inactive sessions to free system resources and reduce risk.

12. Cache invalidation

Clears outdated cache entries after booking, cancellation, or seat updates.

13. **Recommendation engine execution**

Generates personalized event recommendations asynchronously.

14. **Waitlist management**

Activates waitlists when events are sold out and reallocates seats when available.

15. **Event reminder scheduling**

Schedules reminders based on event date and user preferences.

16. **Refund calculation**

Computes refund amounts based on cancellation policies and timing.

17. **Data archival**

Archives historical booking data for compliance and analytics.

18. **Audit logging**

Records critical system actions for traceability and compliance.

19. **Capacity alerts**

Triggers alerts when demand approaches venue or system limits.

20. **Session persistence handling**

Maintains session state across network interruptions.

21. **Rate limiting**

Restricts excessive requests to prevent abuse and system overload.

22. **Database replication**

Replicates data across nodes to ensure fault tolerance and availability.

Conditional Branches (8)

1. **Payment method routing**

Routes transactions to the appropriate gateway based on selected payment method.

2. **Seat availability display logic**

Determines whether seats are shown as available, locked, waitlisted, or sold out.

3. **User authentication state check**

Controls access to personalized features based on login status.

4. **Refund eligibility evaluation**

Applies refund rules based on time remaining before the event.

5. Error recovery decision logic

Determines whether to retry, rollback, or abort an operation after failure.

6. Accessibility feature activation

Enables alternate views or interaction modes when accessibility needs are detected.

7. Alternate seat suggestion logic

Suggests replacement seats when selected seats become unavailable.

8. Fraud risk threshold evaluation

Flags or blocks transactions exceeding predefined risk scores.

Error States (10)

1. Seat no longer available (SEA_001)

Occurs when another user completes booking first.

2. Insufficient payment funds (PAY_002)

Triggered when the payment method lacks sufficient balance.

3. Invalid or expired card (PAY_003)

Raised when card details fail validation.

4. Session expired (SES_001)

Occurs after prolonged user inactivity.

5. Venue not found (VEN_001)

Triggered when a venue is removed or unpublished.

6. Duplicate booking detected (BKG_001)

Prevents repeated bookings for the same user and event.

7. Invalid OTP entered (SEC_001)

Raised when authentication codes do not match.

8. Payment gateway timeout (GWY_001)

Occurs when the payment processor does not respond.

9. Database connection lost (DB_001)

Triggered during backend connectivity failures.

10. Concurrent booking conflict (CON_001)

Occurs during race conditions under high traffic.

Edge and Exception Cases (8)

1. Last-minute seat conflict

High-demand scenarios where many users attempt to book the final seat.

2. Event cancellation

Triggers automated refunds and notifications.

3. Traffic spike

Sudden surge in users requiring rate limiting and load balancing.

4. Currency fluctuation

Exchange rates are locked during checkout to prevent pricing mismatch.

5. Internet disconnection during payment

Requires server-side validation and safe retry handling.

6. Card expiration during checkout

Detected in real time to prevent settlement failure.

7. Timezone boundary issues

All event times are normalized to UTC to avoid inconsistencies.

8. Accessibility change mid-booking

Allows preference updates without restarting the booking flow.

Backend Triggers and Automated Processes (6)

1. Seat lock timeout trigger

Automatically releases locked seats after timeout expiration.

2. Scheduled inventory synchronization

Periodically syncs cache and database inventory.

3. Dynamic pricing update trigger

Adjusts prices based on demand thresholds.

4. Payment retry trigger

Initiates retries after transient payment failures.

5. Notification dispatch trigger

Sends confirmations, reminders, and alerts automatically.

6. Fraud monitoring trigger

Continuously scans transactions and behavior in the background.

